

## SUMMARY - WARRANTY COVERAGE AND LIMITATIONS

Ventech LLC warrants its STUDENT TRANSPORTATION PRODUCTS against defects in material and workmanship for fifteen (15) months from shipment, **or** twelve (12) months effective at the time of End User delivery, **or** 2000 operating hours, whichever is the sooner.

Replacement parts are covered for six (6) months or the remainder of the original warranty period, whichever is longer. Replacement heaters are considered a “replacement part.”

The intent of the Ventech warranty is to protect the end-user heater from such defects and provide free repair or replacement of defective parts in the manner provided herein. During the warranty period the exclusive remedy will be for Ventech, at their discretion, to repair or replace those parts which are demonstrated to be defective in material or workmanship.

While warranty is provided to the “end-user”, it is to be administered and serviced through an authorized Ventech dealer/distributor in accordance with Ventech warranty policy or contractual agreement between Ventech and a second party.

**LIMITATIONS:** Ventech specifically excludes and limits from warranty the following:

- Damage to product in transit. All claims must be filed with carrier.
- Improper installation, which is not in accordance with valid, supplied installation instructions, parts, or approved OEM/AM applications.
- Deterioration due to normal wear, corrosion, abuse, damage, accident, improper storage, or operation.
- Modification of product by alteration, use of non-genuine parts or repair by unauthorized personnel.
- Economic loss for expenses related to travel, lost wages, vehicle disability, personal injury or other incidental or consequential damages arising from any breach of this expressed warranty.

### OWNER'S RESPONSIBILITIES:

1. Yearly inspection of hoses, belt / belt alignment, LHG unit, electrical wiring and termination.
2. Follow the URL / QR Code displayed below to register your product, download the Full Warranty Coverage Document. It is the owner's responsibility to complete an Online Product Registration for each purchased STUDENT TRANSPORTATION PRODUCT. A proof of purchase is required for all heaters that are not registered.

**Download / Complete  
Warranty Documents Here:**

Short url: <https://qrco.de/bcl4dt>

